



Engineered Wood Floors – Maintenance Manual.



Maintenance Manual

Protect Ultra Factory Lacquer

Cleaning

For the standard cleaning remove dust and dirt with a mop, broom or vacuum cleaner. If it is necessary to wipe the flooring, apply 25 ml CLEANER on 5 ltr. of water and "damp mop" the floor. For very dirty floors, add 50 ml to 5 ltr. of water.

If there is resistant bonding dirt on the floor, such as e.g. grease spots or traces of heels, a manual or mechanic basic cleaning is required. Please use the polish remover. Then treat the parquet flooring with REFRESHER. Floorings which are sensitive to humidity (e.g. beech) need to be treated with D505 POLISH.

Treatment

REFRESHER is a product which had been designed for regular cleaning and treatment of polished parquet and wood floorings. The product refreshes old and worn out polish, protects the polish and provides for a semi gloss shiny and hydrophobic surface. Before use, the flooring needs to be clean and free from polish, wax and other soiling. Apply a thin layer of REFRESHER with a sponge or cloth and have it dried out for 30 minutes, before you put furniture, carpets, etc. on the floor. You can also use the REFRESHER to clean only small surfaces.

Recommendation regarding the frequency of maintenance

- Moderate exposed floors, e.g. in sleeping and living rooms: 1 to 2 times per year
- Medium exposed floors, e.g. in hallway or offices accessible to public: depending on the exposure every 1 to 2 months
- Particularly highly exposed floors, e.g. in restaurants, on stairs, in shopping malls, in barracks, in schools: depending on the exposure 1 time per week or more often

Removing persistent dirt using

- Household cleaning agent: Wine, fruit, berries, juice, cream, non-alcoholic drinks, beer, coffee, tea
- Cleaning petrol: shoe polish, traces of heels, tar, asphalt, oil, grease, chocolate
- Ethyl alcohol: ink, lipstick, ball-pen, printing ink, ink ribbon
- Cold water: blood

Important notes for sealed parquet floorings:

If highly exposed parquet floorings are showing considerable wear appearances, we recommend grinding and resealing in time in order to maintain a proper surface in the long run. Agree a regular inspection with your parquet installer.

Cleaning and maintenance of your parquet flooring which had been finished with a mat coating.

Matt Lacquer

Cleaning

For the standard cleaning remove dust and dirt with a mop, broom or vacuum cleaner. If it is necessary to wipe the flooring, apply 25 ml CLEANER on 5 ltr. of water and “damp mop” the floor. For very dirty floors, add 50 ml to 5 ltr. of water.

If there is resistant bonding dirt on the floor, such as e.g. grease spots or traces of heels, a manual or mechanic basic cleaning is required. Please use the polish remover REMOVER. Then treat the parquet using “Polish Matt” made by Bona.

Treatment

For floorings with a matt white pigmented coating we recommend a first treatment with “Polish Matt” by Bona. “Polish Matt” is a product which had been developed for regular treatment of matt coated parquet and wood floorings. The product refreshes old and worn out polish, protects the polish and provides for a semi-gloss shiny and hydrophobic surface. Before use, the flooring needs to be cleaned and free from polish, wax and other soiling. Apply a thin layer of “Polish Matt” using a sponge or cloth and have it dried out for one hour, before you put furniture, carpets, etc. on the flooring. You can also use the “Polish Matt” to clean only small surfaces.

Recommendation regarding the frequency of maintenance

- Moderately exposed floors, e.g. in sleeping and living rooms: 1 to 2 times per year
- Medium exposed floors, e.g. in hallway or offices accessible to public: depending on the exposure every 1 to 2 months
- Particularly highly exposed floors, e.g. in restaurants, on stairs, in shopping malls, in barracks, in schools: depending on the exposure 1 time per week or more often

Removing persistent dirt using

- Household cleaning agent: Wine, fruit, berries, juice, cream, non-alcoholic drinks, beer, coffee, tea
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Important notes for sealed parquet floorings:

If highly exposed parquet floorings are showing considerable wear appearances, we recommend grinding and resealing in time in order to maintain a proper surface in the long run. Agree a regular inspection with your parquet installer.

General information

Wood is a natural product where differences in color and structure can occur, e.g. mineral efflorescence may form on exotic woods. Solar irradiation will lead to a natural change in the color tone of the wood (darker or lighter). In case of high exposure to sun light, e.g. in areas with large picture windows, some change in color must be expected. Ensure that the temperature and RH in the room remains constant.

Surface protection, cleaning and care

The surface of the hardwood flooring is pre-finished at the factory using either Protect ULTRA lacquer, Matt lacquer, Ecoline oil or natural oil. The anti-scratch lacquer Protect ULTRA is UV hardened, extremely scratch-resistant and very durable. The Ecoline oiled surface is also UV hardened. Oiled floors require more frequent maintenance than lacquered floors. We recommend our special cleaning and maintenance products for the various types of floor surfaces. The most efficient method of cleaning the floor is using a dry mop or vacuum cleaner. If it is necessary to “wash” the floor use a moist mop and do not allow water to dry on the surface of the floor.

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